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- Team 1: Travelled from Chipata to Chibombo
 - Team 2: Nchelenge – 25 verifications (22 HHs, 3 SMEs)
 - Team 3: Kalomo - 2 Verifications (2 HHs)
Livingstone : 1 verifications (1 HH)

On the 6th day Team 1 will be in Chibombo and Kabwe, Team 2 in Luwingu and team 3 will be travelling to Sesheke.

Progress

A total of 28 verifications were done on day 5. Of the 28 verifications, 25 were households and 3 SMEs (see **Table 1**).The cumulative number of verifications done on this visit so far now stands at 209 **out of the planned 386 (54.1%)**.

Table 1: Summary Progress Indicators
Description

	Total
Estimated Total Verifications	
	386
Cumulative Actual Verified	
	209
Balance to be verified	
177	
Estimated Households	
	323
Total achieved – Households	
	178
Balance Households	
	145
Estimated SMEs	
	63
Total achieved – SMEs	
	31
Balance – SMEs	

32

% Achieved of the total

54.1%

Progress by each Team is summarized in **Table 2**. A total of 3 districts were visited on day 5.

Table 2: Progress by Team

Team	Districts Visited # of verifications done
Team 1	
Travelling from Chipata to Chibombo	0
	Sub-total
	0
Team 2	
	Nchelenge
	25
	Sub-total
	25
Team 3	
Kalomo	2
	Livingstone
	1
	Sub total
	3
Total	
	3
	28

Appendix: Qualitative Data

1. Nchelenge
 10. 25 Verifications (23HHs, 2 SMEs)
 11. No backlog
 12. Last ESAP connections done on 25 July 2022.
- Success*
 13. ESAP has helped to increase the customer base

Challenge

14. Office received screw LED bulbs which could not be distributed as most of the customers had the pin type.
15. Demand for subsidy connections still high. Most people are unable to pay the revised connection fees of K4800

2. Livingstone

16. 1 verification done (1HH)
17. No backlog
18. ESAP connections last done before October 2022
19. Subsidy programme appreciated by many. Mambova area in Kazungula is one such area where future grid extension should be considered.

3. Kalomo

20. 2 verifications done (2 HHs)
21. Nobacklog
22. Last ESAP connections done in March 2023
23. Demand for subsidy connections still high. Most people are unable to pay the revised connection fees of K4800

END OF REPORT

Progress Report Day 6 IVA Visit # 8 Saturday 22nd April 2023

Introduction

This is the first visit of the Third IVA contract. However, it is the ninth visit undertaken by RuralNet Associates as an Independent Verification Agent (IVA). The task during this visit includes conducting 10% of the 3,863 (3230 Households and 633 SMEs) for the period 9th July 2022 to 3rd February 2023. The sample involves a total of 386 (323 HHs and 63 SMEs). The verifications will be conducted in all the 10 Provinces across 36 districts.

Key Finding:

- *Demand for Subsidy connection still high*
- *Subsidy programme has increased customer base*

The following are the details of the work done by each team on day 6:

- Team 1: Chibombo – 14 verifications (12 HHs, 2 SMEs)
Kabwe – 3 verifications (3 HHs)
- Team 2: Luwingu - 8 verifications (5 HHs, 3 SMEs)
Mungwi – 11 verifications (6HHs, 5 SMEs)
- Team 3: Sesheke - 10 verifications (10 HHs)

On the 7th day Team 1 will be in Mkushi, Team 2 in Mpulungu and team 3 will continue work in Sesheke.

Progress

A total of 46 verifications were done on day 6. Of the 46 verifications, 36 were households and 10 SMEs (see **Table 1**). The cumulative number of verifications done on this visit so far now stands at 255 **out of the planned 386 (66%)**.

Table 1: Summary Progress Indicators
Description

	Total
Estimated Total Verifications	386
Cumulative Actual Verified	255
Balance to be verified	131
Estimated Households	323
Total achieved – Households	214
Balance Households	109
Estimated SMEs	63
Total achieved – SMEs	41
Balance – SMEs	32
% Achieved of the total	66%

Team

Appendix: Qualitative Data

24. 14 Verifications (12HHs, 2 SMEs)

25. Materials available: 900m of duplex cables, 50 prepaid meters

26. Backlog – 28

27. Communication with Customers as some switch off their phones or change contact numbers.

- Customer base has increased

- There is still high demand for the Subsidy connections

2. Kabwe

28. 3 verification done (3HH)

3. Luwingu

29. 8 verifications done (5HHs, 3 SMEs)

30. Backlog -1. The customer recently paid and will be connected

31. Last ESAP connections done on 12 April 2023

32. Demand for subsidy connections still high. Most people are unable to pay the revised connection fees of K4800.

4. Mungwi

33. 11 verifications (6HHs, 5 SMEs)

34. Backlog – 4 waiting for these customers to pay. Some connections done 1st week of April 2023.

35. Subsidy programme widely appreciated by the community and they were asking for the continuation of the programme.

5. Sesheke

- 10 HHs
- No materials in store
- Backlog – 3
- Last connections done in March 2023
- Challenge: transport has continued to be a challenge as the office only has 2 vehicles to service all jobs in 3 districts: Mwandi, Sesheke and Mulobezi.

END OF REPORT

Progress Report Day 7 IVA Visit # 8 Sunday 23rd April 2023

Introduction

This is the first visit of the Third IVA contract. However, it is the eighth visit undertaken by RuralNet Associates as an Independent Verification Agent (IVA). The task during this visit includes conducting 10% of the 3,863 (3230 Households and 633 SMEs) for the period 9th July 2022 to 3rd February 2023. The sample involves a total of 386 (323 HHs and 63 SMEs). The verifications will be conducted in all the 10 Provinces across 36 districts.

Key Finding:

- *Demand for Subsidy connection still high*
- *Subsidy programme has increased customer base in all areas covered by the ESAP project*

The following are the details of the work done by each team on day 7:

- Team 1: Kapiri Mposhi – 19 verifications (15 HHs, 4 SMEs)
- Team 2: Mpulungu – 14 verifications (11 HHs, 3 SMEs)
- Team 3: Sesheke - 16 verifications (14 HHs, 2 SMEs)

On the 8th day Team 1 will be in Mkushi, Team 2 in Isoka and team 3 will be in Kaoma.

Progress

A total of 49 verifications were done on day 7. Of the 49 verifications, 40 were households and 9 SMEs (see **Table 1**). The cumulative number of verifications done on this visit so far now stands at 304 **out of the planned 386 (78.7%)**.

Table 1: Summary Progress Indicators
Description

	Total
Estimated Total Verifications	386
Cumulative Actual Verified	304
Balance to be verified	82
Estimated Households	323
Total achieved – Households	254
Balance Households	69
Estimated SMEs	63
Total achieved – SMEs	50
Balance – SMEs	13
% Achieved of the total	78.7%

Progress by each Team is summarized in **Table 2**. A total of 3 districts were visited on day 7.

Table 2: Progress by Team

Team	Districts Visited
	# of verifications done
Team 1	Kapiri Mposhi
	19
	Sub-total
Team 2	
	Mpulungu
	14
Team 3	
	Sesheke
	16
Total	Sub total
	16
	3
	49

Appendix: Qualitative Data

6. Kapiri Mposhi
 36. 19 Verifications (15HHs, 4 SMEs)
 37. No materials available:
 38. Backlog

Successes:

- *Response to the ESAP has been overwhelming and demand is high for subsidy connection*

Challenges:

- *failed inspections by customers due to poor wiring*
- *Inadequate transport*

7. Mpulungu

39. 14 verifications done (11 HHs, 3 SMEs)
(Other details to be provided later as visit was done during the weekend and officer responsible to provide information was not available)

8. Sesheke

- 16 HHs
- No materials in store
- Backlog – 3
- Last connections done in March 2023
- Challenge: transport has continued to be a problem as the office only has 2 vehicles to service all jobs in 3 districts: Mwandi, Sesheke and Mulobezi.

9. Kabwe

(Information not provided in Day 5 report)

- Materials in store:
 - 40 LED Bulbs
 - 5 Pre-paid meters
 - 150 Duplex cable
 - Backlog- 3 pending with 1 incomplete wiring. Connections will be made once the customers make a payment.

Challenge:

- Failed inspection due to incomplete wiring

Success

ESAP has helped customers to access electricity at an affordable price.

- LED bulbs have helped to use power efficiently.

END OF REPORT

Progress Report Day 8 IVA Visit # 8 Monday 24th April 2023

Introduction

This is the first visit of the Third IVA contract. However, it is the eighth visit undertaken by RuralNet Associates as an Independent Verification Agent (IVA). The task during this visit includes conducting 10% of the 3,863 (3230 Households and 633 SMEs) for the period 9th July 2022 to 3rd February 2023. The sample involves a total of 386 (323 HHs and 63 SMEs). The verifications will be conducted in all the 10 Provinces across 36 districts.

Key Finding:

- *Inadequate transport continues to be a major challenge*
- *Backlog very minimal and so are materials available. Generally materials allocated according to pending jobs*
- *Subsidy programme has increased customer base in all areas covered by the ESAP project*

The following are the details of the work done by each team on day 8:

- Team 1: Mkushi – 31 verifications (23 HHs, 8 SMEs)
- Team 2: Isoka – 9 verifications (9 HHs)
Chinsali – 5 verifications – (5 HHs)
- Team 3: Kaoma - 2 verifications (2 HHs)
Kabompo - 3 verifications – (3 HHs)

On the 9th day Team 1 will be in Serenje, Team 2 in Shiwang'andu and team 3 in Mufumbwe.

Progress

A total of 50 verifications were done on day 8. Of the 50 verifications, 42 were households and 8 SMEs (see **Table 1**). The cumulative number of verifications done on this visit so far now stands at 354 **out of the planned 386 (91.7%)**.

Table 1: Summary Progress Indicators
Description

	Total
Estimated Total Verifications	386
Cumulative Actual Verified	354
Balance to be verified	32
Estimated Households	323
Total achieved – Households	296
Balance Households	27
Estimated SMEs	63
Total achieved – SMEs	58
Balance – SMEs	5
% Achieved of the total	91.7%

Progress by each Team is summarized in **Table 2**. A total of 5 districts were visited on day 7.

Table 2: Progress by Team
Team

	Districts Visited # of verifications done
Team 1	
	Mkushi 31
	Sub-total 31
Team 2	
	Isoka 9
	Chinsali 5
	Sub-total 14
Team 3	
Kaoma	2
	Kabompo 3
	Sub total 5
Total	5 50

Appendix: Qualitative Data

10. Mkushi
40. 31 Verifications (23HHs, 8 SMEs)
41. No materials available:
42. Backlog

Successes:

- *Response to the ESAP has been overwhelming and demand is high for subsidy connection*

Challenges:

- *failed inspections by customers due to poor wiring*
- *Inadequate transport*

11. Isoka
9 verifications (8HHs)
No backlog

43. Last ESAP connections done in March 2023

Challenge:

- ESAP connections were only restricted to standard connections and those requiring non-standard connections were disadvantaged.

Success

- ESAP has assisted to increase the customer base for ZESCO

12. Chinsali

- 5 verifications (5HHs)
- No materials available
- Backlog – 1
- Last connection done 11/04/23

Successes:

- *Response to the ESAP has been overwhelming and demand is high for subsidy connection as it is affordable*
- *People are now able to use power to do different businesses*
Which has improved their standard of living through the income they are generating
- Customer base increased by 1,547 who have been connected.

13. Kaoma

- 2 verifications (2 HHs)
- No backlog
- No materials
- Last connection in March 2023

Challenge:

- Failed inspection due to incomplete wiring
- Inadequate transport

14. Kabompo

- 3 verifications
- Materials available – 50 LED bulbs
- Backlog – 6
- Four (4) ESAP connections done last week

Challenges

- Inadequate transport

15. Mpulungu

(Information not provided in Day 7 report)

- Materials available: 6 prepaid meters, 290m Duplex cable, 33 LED bulbs
- Backlog – 6
- Last connection done on 24 April 2023

Success

- The Subsidy programme has led to customer satisfaction and community appreciation

Challenges

-
- Inflow of materials was slow
 - Sometimes difficult to reach out to customers on phone due to poor network when doing connections

END OF REPORT

Progress Report Day 9 IVA Visit # 8 Tuesday 25th April 2023

Introduction

This is the first visit of the Third IVA contract. However, it is the eighth visit undertaken by RuralNet Associates as an Independent Verification Agent (IVA). The task during this visit includes conducting 10% of the 3,863 (3230 Households and 633 SMEs) for the period 9th July 2022 to 3rd February 2023. The sample involves a total of 386 (323 HHs and 63 SMEs). The verifications will be conducted in all the 10 Provinces across 36 districts.

Key Finding:

- *Inadequate transport continues to be a major challenge*
- *Backlog very minimal and so are materials available. Generally materials allocated according to pending jobs*
- *Subsidy programme has increased customer base in all areas covered by the ESAP project*
- *ESAP connections still being done at time of visit in some districts*

The following are the details of the work done by each team on day 9:

- Team 1: Serenje – 6 verifications (4 HHs, 2 SMEs)
- Team 2: Shiwang'andu – 4 verifications (3 HHs, 1SME)
Mpika – 8 verifications – (7 HHs, 1 SME)
- Team 3: Mufumbwe - 2 verifications (2 HHs)
Solwezi - 4 verifications – (4 HHs)

On the 10th day Team 1 will travel back to Lusaka; Team 2 and Team 3 will be in their last districts of Mpika and Luanshya respectively.

Progress

A total of 21 verifications were done on day 9. Of the 21 verifications, 17 were households and 4 SMEs (see **Table 1**).The cumulative number of verifications done on this visit so far now stands at 375 **out of the planned 386 (97.1%)**.

Table 1: Summary Progress Indicators
Description

	Total
Estimated Total Verifications	386
Cumulative Actual Verified	375
Balance to be verified	11
Estimated Households	323
Total achieved – Households	313
Balance Households	10
Estimated SMEs	63
Total achieved – SMEs	62
Balance – SMEs	1
% Achieved of the total	97.1%

Progress by each Team is summarized in **Table 2**. A total of 5 districts were visited on day 9.

Table 2: Progress by Team
Team

	Districts Visited # of verifications done
Team 1	
	Serenje 6
	Sub-total 6
Team 2	
	Shiwang'andu 4
	Mpika 5
	Sub-total 9
Team 3	
Mufumbwe	2
	Solwezi 4
	Sub total 6
Total	5 21

Appendix: Qualitative Data

16. Serenje

44. 6 Verifications (4HHs, 2 SMEs)

45. Materials available: 4 Pre-paid meters, 120 m duplex cable and 12 LED bulbs

46. Backlog - 4: These will be connected by month end of April. These pending works are the connections that were initially cancelled but were subsequently re-entered. Prior to these, the last connections were done in August 2022.

Successes:

- *Response to the ESAP has been overwhelming and demand is high for subsidy connection*

17. Shiwang'andu

- 4 verifications (3 HHs, 1 SME))

18. Mpika

- 8 verifications (7HHs, 1 SME) – (more verifications to be done on day 10)
- Materials available – 279 pre-paid meters, 350m duplex cable
- Backlog – 1
- Last connection done 23/04/23

Successes:

- *Response to the ESAP has been overwhelming and demand is high for subsidy connections as it is affordable. The catchment area for the subsidy should be expanded.*
- Customer base increased

Challenges:

- Impassable roads especially in the rainy season
- Inadequate transport

19. Mufumbwe

- 2 verifications (2 HHs)
- Backlog - 26
- Materials: 50 pre-paid meters, 800m duplex cable, and 129 LED bulbs
- Last connection on 25 April 2023

20. Solwezi

- 4 verifications (4 HHs)
- Materials available – m duplex cable and 200 LED bulbs
- Backlog – 40
- ESAP connections done previous day of visit

END OF REPORT

Progress Report Day 10 IVA Visit # 8 Wednesday 26th April 2023

Introduction

This is the first visit of the Third IVA contract. However, it is the eighth visit undertaken by RuralNet Associates as an Independent Verification Agent (IVA). The task during this visit includes conducting 10% of the 3,863 (3230 Households and 633 SMEs) for the period 9th July 2022 to 3rd February 2023. The sample involves a total of 386 (323 HHs and 63 SMEs). The verifications will be conducted in all the 10 Provinces across 36 districts.

- *This is the last daily progress report.*
- *All the targeted number of verifications have been achieved 386 (323 HHs, 63 SMEs)*
- *All the forms have been uploaded to the server*

Key Findings:

- *Inadequate transport continues to be a major challenge*
- *Backlog very minimal and so are materials available. Generally materials allocated according to pending jobs*
- *Subsidy programme has increased customer base in all areas covered by the ESAP project*
- *ESAP connections still being done at the time of the 8th visit in some districts*

The following are the details of the work done by each team on day 10:

Team 2: Mpika - 12 verifications (10 HHs, 2 SME)
Team 3: Luanshya – 5 verifications (4 HHs, 1 SME)

Team 2 and Team 3 travelled back to Lusaka

Progress

A total of 17 verifications were done on day 10. Of the 17 verifications, 14 were households and 3 SMEs (see **Table 1**). The cumulative number of verifications done on this visit so far now stands at 392 out of the planned 386 (101.5%).

Table 1: Summary Progress Indicators
Description

	Total
Estimated Total Verifications	386
Cumulative Actual Verified	392
Balance to be verified	Nil
Estimated Households	323
Total achieved – Households	330
Balance Households	Nil
Estimated SMEs	63
Total achieved – SMEs	65
Balance – SMEs	Nil
% Achieved of the total	101.5%

Progress by each Team is summarized in **Table 2**. A total of 2 districts were visited on day 10.

Table 2: Progress by Team
Team

	Districts Visited	# of verifications done
Team 2		
	Mpika	12
	Sub-total	12
Team 3		
Luanshya		5
	Sub total	5
Total		2
		17

Appendix: Qualitative Data

21. Mpika

- 12 verifications (10 HHs, 2 SME) – (8 verification done on day 9)
- Materials available – 279 pre-paid meters, 350m duplex cable
- Backlog – 1
- Last connection done 23/04/23

Successes:

- *Response to the ESAP has been overwhelming and demand is high for subsidy connections as it is affordable. The catchment area for the subsidy should be expanded.*
- Customer base increased

Challenges:

- Impassable roads especially in the rainy season
- Inadequate transport

22. Luanshya

- 5 verifications (4HHs, 1 SME)
- No materials in store
- No Backlog
- Last connection in August 2022

END OF REPORT

On the 5th day Team 1 will be travelling from Chipata to Chibombo, Team 2 will work in Nchelenge and Team 3 in Kalomo/Livingstone districts respectively.

Progress

A total of 43 verifications were done on day 4. Of the 43 verifications, 36 were households and 7 SMEs (see **Table 1**). The cumulative number of verifications done on this visit so far now stands at 181 **out of the planned 386 (46.9%)**.

Table 1: Summary Progress Indicators

Description	Total
Estimated Total Verifications	386
Cumulative Actual Verified	181
Balance to be verified	205
Estimated Households	323
Total achieved – Households	153
Balance Households	170
Estimated SMEs	63
Total achieved – SMEs	28
Balance – SMEs	35
% Achieved of the total	46.9%

Progress by each Team is summarized in **Table 2**. A total of 5 districts were visited on day 4.

Table 2: Progress by Team

Team	Districts Visited	# of verifications done
Team 1	Chipata	11
	Sub-total	11
Team 2	Mwense	13
	Mbereshi	3
	Sub-total	16
Team 3	Maamba	10
	Sinazongwe	6
	Sub total	16
Total	5	43

Appendix: Qualitative Data

ix. Chipata

- 11 Verifications (9 HHs, 2 SMEs)
- Materials in store – 6 prepaid meters and 150 duplex cable
- Backlog - 5 pending connections under ESAP. All pending jobs to be completed by 23rd April 2023.
- Demand for subsidy connections still high but most of the potential customer's houses are far from the grid lines. New lines are needed to be constructed to allow more people to access electricity.

x. Mwense

- 13 verifications done (12HHs, 1 SME)
- No backlog
- ESAP connections last done in July 2022
- Recommend that in future ESAP should have a dedicated vehicle instead of using the only vehicle at the station for all jobs.

xi. Mbereshi

- 3 verifications done (3 HHs)
- The last ESAP connection done 14th September 2022

xii. Maamba

- 10 verifications done (8 HHs, 2 SMEs)
- No backlog
- Last 13 ESAP connections done in January 2023

xiii. Sinazongwe

- verifications 4 HHs, 2 SMEs

END OF REPORT